

Beacon Hill Academy

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Principal: Mr S Dhami



Dear Parents and Carers,

We are writing to inform you of an important update from the Trust that will impact school payments and communication. Our current provider, Squidcard Limited, will be discontinuing its payment processing services in the UK on **14th March 2025**. As a result, we will be transitioning to a new parent app, which will replace Weduc.

This is a significant change, and we kindly request your full support to ensure a smooth transition. To avoid any disruptions to payments or school meal services after **Friday 14th March 2025**, please ensure that you are fully set up with the new app before this date.

Please take note of the following important details:

- Payments via Weduc will **no longer** be available after this date. Any refunds must be claimed through Weduc before this deadline.
- All communication moving forward from **Friday 14th March** will happen through 'My Child at School' (MCAS) App.
- All payments for lunch and school trips will need to be made through the new 'My Child at School' (MCAS) app.

As we transition to our new system, we will keep you updated on any further developments. In the meantime, we kindly ask that you download the new app. You will soon receive an email (sent to the address we currently have on file) containing a link to generate your password.

If your email address needs updating, please contact us at helpline@beaconhillacademy.org.uk. If you do not receive the email with the link within 24 hours of receiving this letter, we recommend checking the email address we have on record.

Please note, the link will be valid for **only 24 hours**. It is crucial that you access the link promptly to ensure a smooth setup process.

If the link expires, you can follow the step-by-step guide which is also attached to this message. This will be available on our website from Monday 10th March. This can be found in the **Parents & Carers** section and select **My Child at School (MCAS) App** for instructions on how to self-sign up.

Should you require any assistance or have any questions, please don't hesitate to contact the school. Press **Option 7** to speak with a staff member of email helpline@beaconhillacademy.org.uk Thank you for your cooperation and understanding during this transition.

Yours sincerely,

S. Dhami

Mr. Dhami
Principal

